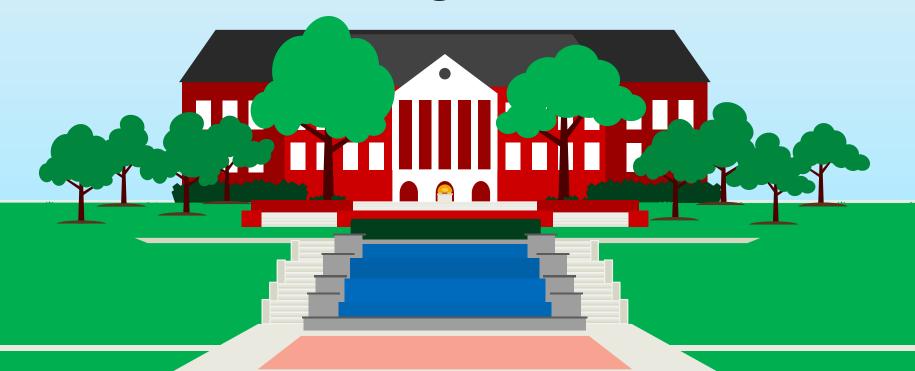
## DECISION SUPPORT PROJECT OVERVIEW

Spring 2018



## **TOPICS**

- How did we get here?
- What are we doing?
- What does this mean for users?
- For more information...



# HOW DID WE GET HERE?

## A SELECTED TIMELINE

#### IN THE WORLD...

Tableau Founded Cold Fusion 9 Released Oracle 8 Amazon Redshift Oracle 10g **Oracle Purchases** Released Released **Hyperion** Released 2002 2007 2012 2017 1997 **UMD** Data Last "DIB" **Current WH** Warehouse **Published** Expands to 7 Yrs

Profiles "Drill

Down" Expands

**UMD** Practices for

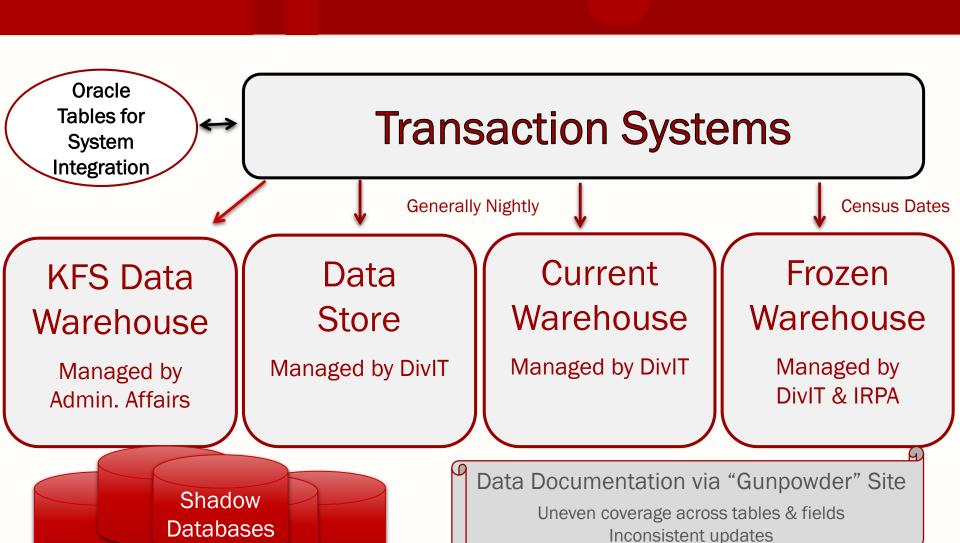
**Data Sharing** 

AT UMD...

**UMD Profiles** 

Goes Live

## TAKING INVENTORY



### WHY MODERNIZE?

- Software Out of Support: Manufacturer no longer provides patches or technical support
- Software Incompatible: Software is incompatible with new versions of operating systems or browsers

Risks: Data Security, System Stability, User Frustration

- Software Is No Longer Performant: Product does not provide experience users expect – response time, features, etc.
- Design is Outdated: Warehouse was designed using outdated standards

**Risks: User Frustration** 

## DECISION SUPPORT SYSTEMS AT MARYLAND

System	Issue	Risk Level
Profiles	Out of Support, Performant	High
WOW	Incompatible, Out of Support	High
Desktop Hyperion	Support ends 2018?	Medium
Warehouse	Performant, Outdated	Medium

## DATA CHALLENGES AT UMD

**Inconsistent definitions** 

Gaps in data availability

**Inconsistent reporting** 

Processing data is brittle and slow

Inconsistent application of data policy

Limited unit-record and reporting flexibility



# WHAT ARE WE DOING?

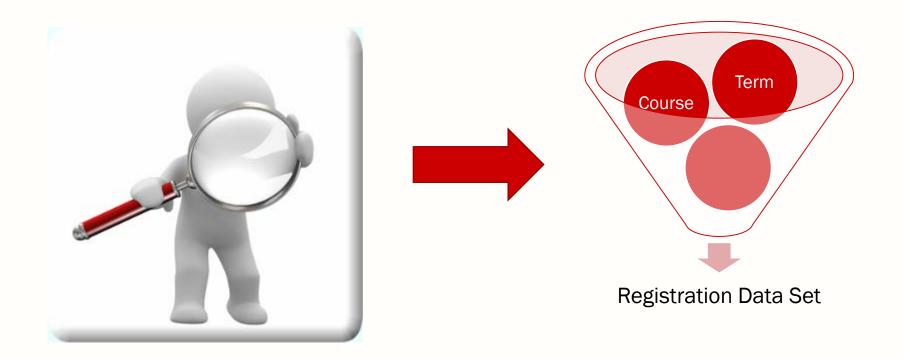
## **PROJECT OVERVIEW**

Workstream	Executive Reporting	Data Extraction + Ad Hocs	Data Modernization	Data Documentation
Description	Any user on campus should be able to access predigested information with context to aid in their understanding	Power users on campus generate reports to do their day-to-day work and need the ability to run ad hoc queries	AWS DW transformation	Ensuring all data are documented in DataDocs prior to moving to the new DW
Legacy Systems	Profiles, Frozen Warehouse, WOW	Current Warehouse, WOW, Advise on the Web, Hyperion Studio	Oracle, Mainframe	DAD site, Oracle Tables
Risk Mitigation	Profiles Replacement WOW - Partial Replacement	WOW Replacement	Informatica implementation SIS Replication / Data Store	Field level definitions - DAD Replacement Report Documentation
Enhancements	New Executive Reports New Content Areas	Hyperion/Studio Replacement Advise on the Web Replacement	Warehouse redesign New data sources Implementation of "Data are Free" Policy	Table Documentation
Solution Space Systems	Tableau, AWS	SQL, Tableau, Jasper, SAS,?	Amazon Redshift	Data Docs

## A SHIFT IN PHILOSOPHY

#### **Individuals Approved**

#### **Data Sets / Elements Approved**



### FOUR TYPES OF ACCESS

- Public: aggregate, summary, basic data
- Campus-wide: aggregate, summary, decision support
- Protected-use: de-identified individual records for research or legitimate business use
- Full-use: individual records identified for use in research,
   legitimate business use, and applications



# WHAT DOES THIS MEAN?

### CHANGES FOR USERS

#### **Finding data**

- New location, hopefully consolidated and easier to find
- New look and feel, hopefully more intuitive

#### **Generating data**

- New tools, hopefully with more stability and features
- Some pain in learning, hopefully with community support

#### **Documenting data**

- New tools, hopefully with collaboration and support
- New responsibility, hopefully with payoff

## HOW CAN YOU PREPARE

#### **Identify:**

- Questions / decisions
- Data sets that answer these

#### Start learning:

- Install Desktop Tableau
- Explore resources

#### Prep your data:

- Data documentation
- Data cleanup



## FOR MORE INFORMATION

Email: reportsupport@umd.edu

Project website: <a href="https://irpa.umd.edu/dsupdates.html">https://irpa.umd.edu/dsupdates.html</a>

www.reports.umd.edu